

tions between licensees and their customers are ethical, contracts are fulfilled, misrepresentations are investigated and that appropriate corrective action takes place. The Division also ensures that dealers, manufacturers, and others are aware of Federal and State laws and regulations.

DIVISION OF VEHICLE REGISTRATION

Donald W. Harrison, *Director*

The Division of Vehicle Registration is responsible for the titling and registering of all passenger and commercial vehicles in Maryland. This Division collects the four per cent titling excise tax imposed on vehicles titled in the State, and the annual registration fees.

DIVISION OF FIELD SERVICES

Clifton E. Luber, *Director*

In an effort to decentralize the Motor Vehicle Administration's services to residents of the State, its first regional office was opened in Salisbury on November 17, 1969, to serve residents of the Eastern Shore. Since then, the Administration has opened additional regional offices in Baltimore City, Cumberland, Hagerstown, Rockville, Forestville, College Park, Waldorf, and Chesapeake City.

These branches offer a full range of Motor Vehicle Administration services including: vehicle registration, license review hearings, driver rehabilitation clinics, title and driver record information and tag sales. All offices except Baltimore City also offer driver license testing facilities.

GENERAL SERVICES

Leroy W. Elgin, Jr., *Deputy Administrator*

DIVISION OF FINANCE AND STATISTICS

Robert P. Kirchner, *Director*

The Division of Finance and Statistics is responsible for the major accounting activities of the Motor Vehicle Administration. It prepares the annual budget and maintains the appropriation and disbursing ledgers.

The Division also compiles the statistical information essential to revenue distribution and highway research as well as the Administration's annual report.

DIVISION OF DEPARTMENTAL SERVICES

George E. Benton, *Director*

This Division encompasses a variety of supporting activities necessary to the overall functioning of the Motor Vehicle Administration. It includes the Communications, Print Shop and the Mail Sections.

The Communications Section supplies law enforcement and other authorized agencies with motor vehicle information around-the-clock, seven days a week. Recently installed computerized equipment in this section now furnishes instant records on stolen vehicles nationwide.

DRIVER LICENSING AND CONTROL

William T. S. Bricker, *Deputy
Administrator*

DIVISION OF DRIVER RECORDS

Leroy A. Hall, *Director*

This Division's activities include the suspension, revocation and restriction of driving privileges of those individuals not responsive to rehabilitation or who have committed extremely serious violations.

The Central License File and the Case History Files are also located within this Division.

DIVISION OF DRIVER REVIEW AND REHABILITATION

Leonard W. Kestler, *Director*

The Division of Driver Review and Rehabilitation consists of two sections, the Driver Rehabilitation Clinic and the Review and Reinstatement Section.

The Driver Rehabilitation Clinic was established in 1962 to improve the attitude of problem drivers. It consists of four two-hour sessions held at Glen Burnie and at