

This Division encompasses a variety of supporting activities necessary to the overall functioning of the Motor Vehicle Administration. It includes the Communications, Print Shop, and the Mail sections.

The Communications Section supplies law enforcement and other authorized agencies with motor vehicle information around-the-clock, seven days a week. Recently installed computerized equipment in this section now furnishes instant records on stolen vehicles nationwide.

DIVISION OF INVESTIGATIVE SERVICES

Lt. Col. John Satterfield, *Director*

The Division of Investigative Services maintains a staff of investigators who secure the return of operators' licenses and tags from those drivers who have had their privileges revoked or suspended. These investigators also assist in determining whether or not unsafe drivers have been sufficiently rehabilitated. They also assist the Vehicle Registration Division in the regulation of automobile dealers, auto wreckers, and scrap processors in Maryland.

Another important duty is to retrieve automobile tags of uninsured motorists who fail to obtain automobile liability insurance when their policy has been terminated.

DIVISION OF VEHICLE AND DRIVER RECORDS

Leroy A. Hall, *Director*

This Division's activities include the suspension, revocation, and restriction of driving privileges of those individuals not responsive to rehabilitation or who have committed extremely serious violations.

The Central License File and the Case History Files are located within this Division.

SAFETY RESPONSIBILITY

John H. Calhoun, *Deputy Administrator*

DIVISION OF ADMINISTRATIVE ADJUDICATION

Joseph Lupinek, *Director*

This Division consists of hearing officers who conduct administrative hearings to determine the

appropriate action that the Administration should take against errant drivers, business firms, and others that are licensed by this Administration and that have violated the laws pertaining to their operation in Maryland.

DIVISION OF FINANCIAL RESPONSIBILITY

Agnes Stoicos, *Director*

The prime function of the Financial Responsibility Division is the enforcement of compulsory insurance. Under the compulsory insurance law, all Maryland licensed insurance companies are required to notify the Motor Vehicle Administration of cancellations or terminations of liability insurance policies as well as excluded drivers. This Division is required to maintain an active file with the names of all uninsured motorists required to recertify the statutory minimum motor vehicle liability requirements. Their failure to present the required evidence of insurance results in the suspension of vehicle tags.

In addition to the enforcement of the compulsory insurance law, this Division receives motor vehicle accident reports from motorists involved in accidents that have resulted in personal injury or property damage in excess of \$100 that have not been investigated by police authorities.

DIVISION OF DRIVER CONTROL

Leonard W. Kestler, *Director*

This Division comprises the Driver Review and Reinstatement Section, the Driver Rehabilitation Section, and the Alcohol Safety and Action Program. The Rehabilitation Clinic was established in 1962 to improve the attitudes of problem drivers. It consists of four two-hour sessions held at Glen Burnie or the regional offices.

The Driver Review and Reinstatement Program was established to assist further in rehabilitating unsafe drivers and in identifying persons who demonstrate dangerous attitudes about driving. Based on hearings held for errant drivers, license reviewers recommend administrative action regarding an individual's driving privileges.

The Division is assisted by the Medical Advisory Board, which consists of twenty-five physicians appointed by the Motor Vehicle Administrator to advise him on the medical aspects of driver licensing. Whenever an individual's physical or mental condition may affect his