

DIVISION OF ACUTE CARE SERVICES

Stanley H. Freedman, *Chief*
225-1722

Established July 1, 1987, the Division of Acute Care Services reviews and monitors the use of acute care services provided by general and special hospitals, physicians, and clinics reimbursed by the Maryland Medical Assistance Program.

DIVISION OF LONG-TERM CARE

Samuel Colgain, *Chief*
225-1712

The Division of Long-Term Care was organized July 1, 1987. The Division reviews and controls the use of long-term care services provided by special chronic, psychiatric and rehabilitation hospitals; skilled and intermediate nursing facilities; and the alternatives to such services provided by home health and personal care programs, medical day care, and community placements for the developmentally disabled.

**DIVISION OF MEDICAL ASSISTANCE
RECOVERIES**

Nancy Dieter, *Chief*
225-1760

The Division of Medical Assistance Recoveries was created in 1969. The Division operates third-party liability programs. Through these, other responsible parties are pursued for payment of health care received under the Maryland Medical Assistance Program, and money spent on behalf of recipients is recovered from sources allowed by federal or State law.

**DIVISION OF UTILIZATION &
ELIGIBILITY REVIEW**

Glenn W. Kendall, *Chief*
225-1694

Formed in 1979, the Division of Utilization and Eligibility Review is responsible for a broad array of programs. These include corrective managed care, diabetes care, and hospice care; and quality assurance for these programs, health maintenance organizations (HMOs) and the Make-A-Choice Program. The Division investigates and refers for prosecution and money recoveries fraud cases involving recipients of Medicaid and Pharmacy Assistance; identifies and refers recipients who have misused benefits; and oversees the recipient component of the surveillance and utilization review subsystem of Medicaid Management Information System (MMIS). The Division also is responsible for the child abuse pilot project; utilization review of the program for human immunodeficiency virus (HIV) targeted case management; and special projects relating to the use of Medicaid services.

DIVISION OF ADJUNCT SERVICES

Richard N. Seaborg, *Chief*
225-1739

The Division of Adjunct Services was organized July 1, 1987. The Division controls and monitors services provided to recipients of the Maryland Medical Assistance Program in the following areas: Ambulance and Wheelchair Van, Dental, Durable Medical Equipment and Disposable Supplies, General Transportation, Hearing Aid, Laboratory, Oxygen, Pharmacy, Physical Therapy, Podiatry, and Vision Care. The Division also administers the Physicians Referral Service and contracts with the Maryland Pharmacists Association to perform drug utilization review.

**MEDICAL CARE OPERATIONS
ADMINISTRATION**

Joseph E. Davis, *Director*

201 W. Preston St.
Baltimore, MD 21201 225-5400

The Medical Care Operations Administration develops and maintains systems for prompt and accurate reimbursement of claims submitted by providers of health care services. It maintains files of approved providers of services and of Maryland residents certified as eligible to receive services through the Medical Assistance Program. The Administration also manages the Maryland Pharmacy Assistance Program. This State-funded program helps pay for prescriptions, insulin, and certain medical supplies for low-income families and individuals who are not eligible for Medicaid.

The Administration consists of five divisions: Provider Services, Claims Processing, Eligibility Services, Medicaid Information Systems, and Special Programs.

DIVISION OF PROVIDER SERVICES

Joseph L. Fine, *Assistant Director*
225-5795

The Division of Provider Services was organized in Fiscal Year 1990. It enrolls providers of services under the Medical Assistance Program, assists them with prompt and accurate reimbursement of claims, addresses provider problems, and answers their inquiries.