

MPA POLICE DEPARTMENT
 Maj. Robert D. Graham, *Director*
 333-4442

The Maryland Port Administration Police Department was authorized by statute in 1976 (Chapter 468, Acts of 1976). MPA police officers have all powers granted to Maryland peace officers and police officers. They protect life, limb, and property on properties owned, leased, operated by, or under the control of the Maryland Port Administration.

WORLD TRADE CENTER
 Pearl Y. Chou, *Director*
 333-4544

Operated by the Maryland Port Administration, the World Trade Center opened in 1977. The Center markets the port of Baltimore, the city of Baltimore, and the State of Maryland to the world through the World Trade Center Associations, which has over 200 members in 54 nations.

**MOTOR VEHICLE
 ADMINISTRATION**

W. Marshall Rickert, *Administrator*
 Agnes Stoicos Beverungen, *Chief Deputy
 Administrator*

6601 Ritchie Highway, N.E.
 Glen Burnie, MD 21062 768-7274

24-HOUR RECORDED MVA INFORMATION

From Baltimore metropolitan region . . . 768-7000
 From Prince George's County 350-9770
 From Montgomery County 948-3177

MVA CUSTOMER SERVICE CENTER

Telephone numbers listed below are toll free from the areas indicated.

From Maryland/Washington, DC/Northern
 Virginia area (toll free) 950-1MVA
 950-1682
 From out-of-state 1-301-729-1567
 TTY for Deaf 1-800-492-4575
 Motorcycle Safety Training 1-800-638-1722
 Vehicle Emissions Inspection . . . 1-800-638-8347

Duties of the Motor Vehicle Administration began in 1910 when the Office of the Commissioner of Motor Vehicles was established (Chapter 207, Acts of 1910). The Commissioner was authorized to issue drivers' licenses and, from 1914 to 1935, employed Motorcycle Deputies to enforce traffic laws throughout the State. The Office became the Department of Motor Vehicles in 1943 (Chapter 1007, Acts of 1943). In 1970, the Department was renamed the Motor Vehicle Administration and placed within the Department of Transportation (Chapter 526, Acts of

1970; Code Transportation Article, secs. 12-101 through 12-209).

The Motor Vehicle Administration issues motor vehicle certificates of title and registration, and drivers' licenses. *Welcome to Maryland*, a pamphlet designed to aid new Maryland residents in obtaining a driver's license and vehicle registration, is available free of charge from MVA's Public Information Office (768-7386).

The Administration is organized by four functions: Management Services; Field Operations; Driver Services; and Vehicle Services.

MANAGEMENT SERVICES

Charles W. Kumlehn, *Associate Administrator*
 768-7384

Management Services oversees five divisions: Public Information; Human Resources; Auditing; Departmental Services; and Fiscal Affairs

DIVISION OF PUBLIC INFORMATION

James P. Lang, *Director*

6601 Ritchie Highway, N.E., Room 200
 Glen Burnie, MD 21062 768-7386

FIELD OPERATIONS

Thomas M. Walsh, *Associate Administrator*
 768-7451

Field Operations oversees four divisions: Field Services; Licensing and Consumer Services; Motorcycle Safety; and Investigative Services.

DIVISION OF FIELD SERVICES

Rebecca Cody, *Director*
 768-7332

The Division of Field Services oversees Branch Offices, Express Offices, and the Telephone Customer Service Center of the Motor Vehicle Administration. In 1969, the Division was created to fulfill the Motor Vehicle Administration's commitment to decentralize its public services through a series of branch offices. By 1972, eight full service branch offices were serving citizens throughout the State. In 1986, thirteen full service facilities were custom designed and placed strategically to provide 95% of Maryland's residents with a 30-minute or less drive to an MVA office.

DRIVER LICENSE RENEWAL EXPRESS OFFICES

Baltimore County
 Kenilworth Park Mall, Upper Level
 800 Kenilworth Dr.
 Towson, MD 21204
 39 Eastern Blvd.
 Essex, MD 21221