

solely by the persons [it] THAT THE BOARD regulates[. This discussion shall include], INCLUDING a discussion of the role of consumer representatives on the board;

(13) Whether applications and formal public complaints filed with the board have been processed efficiently and fairly;

(14) Whether the board gathers and maintains information about [its] THE BOARD'S activities and the activities of regulated individuals and interests sufficient to permit the board to carry out its duties, to inform the public, and to give the General Assembly the capacity to evaluate the success of the regulation, and whether superfluous information is gathered and maintained; AND

(15) Alternative methods of regulation, including those that have been successful in other states, and suggestions for statutory changes.

(F) TO THE EXTENT APPROPRIATE TO THE EVALUATION OF A GOVERNMENT ACTIVITY AND CONSISTENT WITH THE EVALUATION PLAN ADOPTED UNDER SUBSECTION (C) OF THIS SECTION, THE EVALUATION REPORT SHALL DISCUSS:

(1) THE ORIGINAL PUBLIC PURPOSE OF THE GOVERNMENT ACTIVITY, AND WHETHER THAT PURPOSE ADDRESSES A CONTINUING PUBLIC NEED;

(2) WHETHER THE PURPOSE OF THE GOVERNMENT ACTIVITY HAS CHANGED OR BEEN MULTIPLIED SINCE INITIATED, AND WHETHER THE CHANGE IS CONSISTENT WITH LEGISLATIVE INTENT AND PUBLIC NEED;

(3) WHETHER THE GOVERNMENT ACTIVITY SUBSTANTIALLY DUPLICATES FUNCTIONS PERFORMED BY OTHER LEVELS OF GOVERNMENT, OTHER STATE ENTITIES OR PROGRAMS, OR THE PRIVATE SECTOR;

(4) WHETHER THE EFFECTIVE OPERATION OF THE GOVERNMENT ACTIVITY IS IMPEDED BY EXISTING STATUTES, REGULATIONS, OR POLICIES, INCLUDING BUDGETARY AND PERSONNEL POLICIES;

(5) WHETHER THE GOVERNMENT ACTIVITY OPERATES EFFICIENTLY AND EFFECTIVELY, AND WHETHER OPERATIONAL OR STATUTORY CHANGES ARE DESIRABLE TO IMPROVE EFFICIENCY AND EFFECTIVENESS;

(6) WHETHER THE GOVERNMENT ACTIVITY OPERATES IN AN OPEN AND ACCOUNTABLE MANNER WITH PUBLIC ACCESS TO RECORDS AND MEETINGS, SAFEGUARDS AGAINST CONFLICTS OF INTEREST, AND OPPORTUNITY FOR PUBLIC PARTICIPATION;