

(3) ESTABLISH REASONABLE RESTRICTIONS ON TELEMARKETING;

(4) ESTABLISH PROCEDURES FOR CONTRACTING WITH CUSTOMERS;

(5) ESTABLISH REQUIREMENTS AND LIMITATIONS RELATING TO DEPOSITS, BILLING, COLLECTIONS, AND CONTRACT CANCELLATIONS;

(6) ESTABLISH PROVISIONS PROVIDING FOR THE REFERRAL OF A DELINQUENT ACCOUNT BY AN ELECTRICITY SUPPLIER TO THE STANDARD OFFER SERVICE UNDER § 7-510(C) OF THIS SUBTITLE; AND

(7) ESTABLISH PROCEDURES FOR DISPUTE RESOLUTION.

(F) IN ACCORDANCE WITH REGULATIONS OR ORDERS OF THE COMMISSION, ELECTRICITY BILLS, FOR COMPETITIVE AND REGULATED ELECTRIC SERVICES, PROVIDED TO CONSUMERS MAY PROVIDE, IN ADDITION TO THE REQUIREMENTS OF § 7-505(B)(5) OF THIS SUBTITLE AND SUBSECTION (E)(2) OF THIS SECTION, THE FOLLOWING INFORMATION:

(1) THE IDENTITY AND PHONE NUMBER OF THE ELECTRICITY SUPPLIER OF THE SERVICE;

(2) SUFFICIENT INFORMATION TO EVALUATE PRICES AND SERVICES;
AND

(3) INFORMATION IDENTIFYING WHETHER THE PRICE IS REGULATED OR COMPETITIVE.

(G) (1) AN ELECTRICITY SUPPLIER OR ANY PERSON OR GOVERNMENTAL UNIT MAY NOT, WITHOUT FIRST OBTAINING THE CUSTOMER'S PERMISSION:

(I) MAKE ANY CHANGE IN THE ELECTRICITY SUPPLIER FOR A CUSTOMER; OR

(II) ADD A NEW CHARGE FOR A NEW OR EXISTING SERVICE OR OPTION.

(2) THE COMMISSION SHALL ADOPT REGULATIONS OR ISSUE ORDERS ESTABLISHING PROCEDURES TO PREVENT THE PRACTICES PROHIBITED UNDER PARAGRAPH (1) OF THIS SUBSECTION.

(H) (1) AN ELECTRICITY SUPPLIER MAY NOT DISCRIMINATE AGAINST ANY CUSTOMER BASED WHOLLY OR PARTLY ON RACE, COLOR, CREED, NATIONAL ORIGIN, OR SEX OF AN APPLICANT FOR SERVICE OR FOR ANY ARBITRARY, CAPRICIOUS, OR UNFAIRLY DISCRIMINATORY REASON.

(2) AN ELECTRICITY SUPPLIER MAY NOT REFUSE TO PROVIDE SERVICE TO A CUSTOMER EXCEPT BY THE APPLICATION OF STANDARDS THAT ARE REASONABLY RELATED TO THE ELECTRICITY SUPPLIER'S ECONOMIC AND BUSINESS PURPOSES.

(I) AN ELECTRICITY SUPPLIER SHALL BE SUBJECT TO ALL APPLICABLE FEDERAL AND STATE ENVIRONMENTAL LAWS AND REGULATIONS.