

## COLLECTION AGENCY LICENSING BOARD

*Chairperson:* Alan T. Fell, 1982

Leon I. Snyder, 1982; Paul E. Hartman, 1982;  
James J. Jones, 1982; Nellie Miller, 1982.

One South Calvert Street  
Baltimore 21202 Telephone: 659-6340

The Collection Agency Licensing Board, which is part of the office of the Commissioner of Consumer Credit, was created by Chapter 319, Acts of 1977. The Board consists of five members appointed by the Governor with the advice and consent of the Senate for a term of four years. One member shall be the Commissioner of Consumer Credit who serves as chairperson, two members represent debt collection agencies, and two members represent consumers and must be either an officer or board member of a recognized consumer group or an employee of a county or other local consumer protection agency of the State.

The Board has the power to issue, suspend, and revoke licenses; to reprimand licensees; to receive written complaints from consumers and to hold hearings into allegations of violations of the Consumer Debt Collection Act by a debt collection agency; and to mediate disputes between consumers and debt collection agencies, including suggesting monetary compensation to the consumer. The Board serves without compensation (Code 1957, Art. 56, secs. 323-329).

## DIVISION OF LABOR AND INDUSTRY

Harvey A. Epstein, *Commissioner*

Nancy B. Burkheimer, *Deputy Commissioner*

C. Frank Morgan, *Assistant Commissioner, MOSH*

Henry R. Wolfe, *Assistant Attorney General*

203 East Baltimore Street  
Baltimore 21202 Telephone: 659-4171

The Division of Labor and Industry, established by Chapter 211, Acts of 1884, as the Bureau of Statistics and Information, is one of the oldest governmental agencies in this field in the United States, antedating the U.S. Department of Labor by one year. After 1892 the Department was known as the Industrial Bureau. A reorganization in 1916 renamed it the State Board of Lab-

or and Statistics and concentrated in it powers to enforce all the factory acts. The General Assembly made further changes by Chapter 747, Acts of 1939, and created the present Division by Chapter 938, Acts of 1945, as the Department of Labor and Industry. It adopted its present name by Chapter 402, Acts of 1970.

The Commissioner is appointed by the Secretary of Licensing and Regulation with the approval of the Governor and holds office at the pleasure of the Secretary. The Division, under the direction of the Commissioner, enforces laws and regulations affecting workers and employers and promotes harmony between industry and labor through mediation and arbitration of labor disputes and the holding of consent collective bargaining elections.

The Division is organized into eight sections which administer the following laws:

**Employment Standards:** Hours of Labor (Code 1957, Art. 89, secs. 25 and 26), Employment of Minors (Code 1957, Art. 100, secs. 1-14), Equal Pay for Equal Work (Code 1957, Art. 100, secs. 55A-55H), Wage and Hour Law (Code 1957, Art. 100, secs. 81-93), Contracts for Public Works (Code 1957, Art. 100, secs. 96-107), Wage Payment and Collection (Code 1957, Art. 100, sec. 94).

**Railroad Safety:** Railroad Safety and Health (Code 1957, Art. 89, secs. 82-99).

**Mediation and Conciliation:** Arbitration of Labor Disputes (Code 1957, Art. 89, secs. 1-13).

**Safety Inspection:** Boiler and Pressure Vessel Safety (Code 1957, Art. 48, secs. 167-180); Smoking on Elevators (Code 1957, Art. 89, sec. 64); Amusement Park Safety (Code 1957, Art. 89, secs. 65-81).

**Apprenticeship and Training:** Apprenticeship and Training (Code 1957, Art. 89, secs. 50-56).

**Research and Information:** Registration of Workshops and Factories (Code 1957, Art. 27, secs. 324-333).

**Occupational Safety and Health:** Occupational Safety and Health (Code 1957, Art. 89, secs. 28-49B).

**Employment Agencies:** Fee Charging Employment Agencies (Code 1957, Art. 56, secs. 161-170).